



FOR IMMEDIATE RELEASE

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**Pavilions Serves Veterans Through
Veterans Administration (VA) Community Care Network**

TRAVERSE CITY, MICHIGAN, November 6, 2020 – Grand Traverse Pavilions joined the Department of Veterans Affairs (VA) Community Care Network (CCN) to expand services for our regions Veterans as of September, 1, 2020. Through this agreement with the VA CCN, the Pavilions will help Veterans receive care in their local communities by providing another local choice for skilled nursing services.

The Pavilions is a participating provider for the Department of Veterans Affairs (VA) Community Care Network (CCN) for both skilled nursing and outpatient services. The Veteran must be enrolled in the CCN to be eligible for services. The VA Medical Center is responsible for making a referral.

The CCN contracts are awarded by the Department of Veterans Affairs (VA) to help ensure health care services are available for Veterans who are unable to receive care at a VA Medical facility. The VA will ultimately determine the eligibility of Veterans to receive care from a community provider. A referral from the VA will be necessary to be eligible for the services. OPTUM and United Healthcare are contracting with providers to participate in VA CNN.

Through this network the Pavilions will be able to better serve area Veterans through the direct delivery of care, submit claims faster electronically through an approved provider portal, and as a resource for Veterans through the VA CCN Training & Guide resources.

Helpful information and more can be found at <https://provider.vacommunitycare.com>. Grand Traverse Pavilions is the region's largest continuum of care for vulnerable aging adults and is therefore proud to be able to provide additional services for our regions veteran population.

For more information on VA CNN services please call CCN Provider Services, a dedicated provider services support team available from 8 a.m. – 6 p.m. Monday – Friday, excluding federal holidays at #844-839-6108. ###

About Grand Traverse Pavilions

[Grand Traverse Pavilions](http://www.gtpavilions.org) is the region's first and only nonprofit Continuum of Care. Providing services for more than 300 residents and 100 daily program participants, Grand Traverse Pavilions is a community of caring and innovation primarily for our region's low-income seniors, with Wellness Center programs for the entire community. Grand Traverse Pavilions has received Nursing Care Center accreditation by the Joint Commission along with Post-Acute Care and Memory Care certifications. A recipient of the Governor's Quality Care Award, The Pavilions is owned by Grand Traverse County and governed by the Grand Traverse County Department of Health and Human Services Board. Learn more about Grand Traverse Pavilions by visiting www.gtpavilions.org.